### **Boomerang Transport, LLC**

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By signing the Independent Contractor Agreement you are also agreeing to acknowledge the following items.

### Insurance, Explained

Contractor agrees to obtain and keep in force at all times (at Contractor's sole cost and expense) a policy(ies) of Commercial/Auto Liability, to cover all costs, losses and expenses arising from operation of the equipment while it is in operation in amounts not less than:

- \$100,000.00 for bodily injury to, or death of, one person in any one accident.
- \$300,000.00 for bodily injury to, or death of two or more persons in any one accident.
- \$50,000.00 for property damage to a third party.

Contractor shall provide Boomerang certificate(s) of insurance evidencing above coverage is for Business/Commercial purposes to transport individuals. Should Contractor not already have a commercial auto policy then the contractor can apply to obtain such a policy through a 3rd party with a process facilitated by Boomerang Transport. The policy is offered at the low negotiated rate of \$0.05/ loaded mile as long as Contractor has a personal auto policy with at least 100/300/50 limits. If Contractor has lower limits but is still meeting local and federal requirements, the insurance deduction will be \$0.10/ loaded mile. To obtain this coverage Contractor will need to fill out the form of the state(s) they operate in and they will be provided with a commercial driver's certificate to be kept in their vehicle at all times in addition to an accident report form. If Contractor has their own policy they may provide Boomerang Transport LLC with a certificate of insurance naming Boomerang Transport LLC as an Additional Insured and Contractor will be waived from the insurance deduction.

Answers to frequently asked questions about the 3rd party policy facilitated by Boomerang:

1. This insurance is third party liability to cover you as a driver and the passenger you are transporting should there be an accident while they are in the car.

2. This Commercial Auto Policy <u>will</u> cover physical damage to your vehicle while you are under contract assignment for Boomerang Transport (while you have a passenger in the vehicle). In those instances there is up to \$20,000 of damage coverage with a \$500

deductible. Accidents that occur are to be reported to this Primary Commercial Auto Policy. Accidents reported to the Contractor's personal insurance carrier while on assignment and with a Boomerang passenger could result in the claim not being covered.

3. You should not cancel your own coverage as this policy only provides coverage when there is a contracted passenger in the car and you are under contract for Boomerang Transport. Your personal insurance will also not offer you a discount on your existing policy.

4. This insurance is only good while you are working under contract assignment for Boomerang Transport.

5. If you have an accident with a passenger in the car, you need to follow the regulations of the state as to calling police and ambulance (call 911 first, Boomerang dispatch second). When you are able to report accident, you should report directly to Boomerang Transport with complete details as requested on the provided accident report.

a. In the case of a car accident, the Contractor may be drug tested immediately following the accident. If the Contractor fails the drug test then Boomerang's insurance policy is not be required to respond.

# **Gasoline Subsidy**

Boomerang Transport, LLC has instituted a gas subsidy plan due to the volatility in the price of gas . A national average gas price ceiling has been set to \$2.84. If the contractor qualifies, a bi-weekly gas subsidy will pay the Contractor difference between \$2.84 and the current national average (<u>http://www.eia.doe.gov/oog/info/twip/twip\_gasoline.html#prices</u>) with an assumed fuel economy of twenty (20) miles per gallon. The company will ordinarily make this payment but it remains at the company's sole discretion. In order to qualify, the contractor must meet the following criteria:

- Proof of mileage driven (upon request)
- Proof of gas prices paid (upon request)
- Be in good standing with the company
- Complete the trip successfully with no complaints from passenger(s) or coordinator(s)

The following example outlines how this subsidy might be paid to a qualifying Contractor if the national average of gas at the time was \$3.38 / gallon and the Contractor drive 500 loaded miles on that trip:

Loaded Miles of 500 / Gas efficiency of 20 miles per gallon = Total gallons of gas 25 Example gas price of \$3.38 per gallon - Boomerang ceiling of \$2.84 = \$0.54 per gallon Total gallons of gas of 25 \* Differential of \$0.54 = Subsidy of \$13.50

## **Boomerang Machine Interaction**

Contractor is to check the Google calendar at the beginning of each day to confirm any changes to the rides. It is possible to set it up to send you a daily summary as shown in the training videos.

Contractor is to text in their progress to the system as they go through their trip. There are 2 correspondence phone numbers:

Boomerang Machine- 704-869-2666 Boomerang Person- 704-266-6061

Unless you have a question you want to ask a human being, **you will only use the Boomerang Machine number to send in your text updates**. The machine has time sensitivities that it will expect each text message in by. Be sure to send in your text messages timely to avoid any penalties! (we <u>do not</u> want to issue penalties, so please don't put us in the position where we need to do so)

Each ride will have a unique code generated. The formula for that code is the first 3 letters of your first name (as listed on the manifest) followed by the first 3 letters of the passenger's first name. **Spaces in first or last names (less than 3 characters) will be replaced by q's.** Always refer to the text code provided on your calendar event. The system is not case sensitive.

Ex. JP Carlin drives Sandra Bullock. Text code- jpqsan

Ex. Sandra Bullock drives JP Carlin. Text code- sanjpq

Ex. Wes Turner drives Reese Witherspoon. Text code- wesree

After your text code you will put the number that corresponds with the trip update. There are a few acceptable formats.

If Wes Turner drives Reese Witherspoon he could text:

- wesree-1 (CODE-1, a dash between the code and the number)
- wesree1 (CODE1, no space between the code and the number)
- wesree 1 (CODE 1, a space between the code and the number)
- It will not accept any other formats, watch out for auto correct and extra spaces

Below you will find the outline for a standard 2 leg trip, using CODE for text code. Below that you will find a 1 leg trip example, then a 3 leg trip example. Since the bulk of your rides will likely be standard 2 leg trips that example is shown first. You will only need to text the CODE-#, not the wording afterwards (which is just to clarify each step for this training)

CODE-1: LEAVING DRIVER'S HOUSE FOR PICK UP (\*MUST BE SENT AT LEAST 1 HOUR BEFORE PICKUP TIME- VERY IMPORTANT SO WE KNOW YOU HAVE STARTED\*)

#### CODE-2: ARRIVED AT PICK UP LOCATION

NOTE- Here the system will ask you if you have an additional passenger that is requesting to ride that is not already authorized on the manifest. Reply CODE-Y for yes or CODE-N for no. If there is not an additional passenger request OR if the additional passenger is already approved on the manifest you can respond CODE-N and continue on your trip. If there a new additional passenger request and you respond CODE-Y, then you will need to sit tight while we try to get authorization. You will receive a text message shortly after to let you know whether the additional passenger is approved or not, at which point you can proceed either with or without the additional passenger. If you get antsy, you can always text or call the Boomerang Person line.

#### CODE-3: PICKED UP CLIENT, LEAVING FOR DESTINATION IS IMMINENT

#### CODE-4: CLIENT DROPPED OFF AT LOCATION

NOTE- If the appointment goes longer than one hour, the system will ask you if you need more time. You will respond CODE-TIME. You will continue to do this every 30 minutes until the passenger comes out of the appointment.

#### CODE-5: CLIENT PICK UP FOR FINAL LEG

#### CODE-X: CLIENT DROPPED OFF SAFELY AND TRIP COMPLETE

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Below you will find the outline for a standard 1 leg trip, using CODE for text code:

#### CODE-1: LEAVING DRIVER'S HOUSE FOR PICK UP (\*MUST BE SENT AT LEAST 1 HOUR BEFORE PICKUP TIME- VERY IMPORTANT SO WE KNOW YOU HAVE STARTED\*)

#### CODE-2: ARRIVED AT PICK UP LOCATION

NOTE- Here the system will ask you if you have an additional passenger that is requesting to ride that is not already authorized on the manifest. Reply CODE-Y for yes or CODE-N for no. If there is not an additional passenger request you can respond CODE-N and continue on your trip. If there is and you respond CODE-Y, then you will need to sit tight while we try to get authorization. You will receive a text message shortly after to let you know whether the additional passenger is approved or not, at which point you can proceed either with or without the additional passenger. If you get antsy, you can always text or call the Boomerang Person line.

CODE-3: PICKED UP CLIENT, LEAVING FOR DESTINATION IS IMMINENT

#### CODE-X: CLIENT DROPPED OFF AT LOCATION

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If you are on a trip that has more than 2 legs, continue counting the numbers up in sequence, and it will work out to 2 numbers for each leg. Ex. Taking the passenger from the first appointment to the second would be CODE-6, from the second appointment home would be CODE-7, then dropping off at home (trip complete) would be CODE-X. A 4 leg trip would add CODE-8 and CODE-9 before CODE-X.

3 leg trip example:

CODE-1: LEAVING DRIVER'S HOUSE FOR PICK UP (\*MUST BE SENT AT LEAST 1 HOUR BEFORE PICKUP TIME- VERY IMPORTANT SO WE KNOW YOU HAVE STARTED\*)

#### CODE-2: ARRIVED AT PICK UP LOCATION

NOTE- Here the system will ask you if you have an additional passenger that is requesting to ride that is not already authorized on the manifest. Reply CODE-Y for yes or CODE-N for no. If there is not an additional passenger request you can respond CODE-N and continue on your trip. If there is and you respond CODE-Y, then you will need to sit tight while we try to get authorization. You will receive a text message shortly after to let you know whether the additional passenger is approved or not, at which point you can proceed either with or without the additional passenger. If you get antsy, you can always text or call the Boomerang Person line.

CODE-3: PICKED UP CLIENT, LEAVING FOR DESTINATION IS IMMINENT

CODE-4: CLIENT DROPPED OFF AT LOCATION

NOTE- If the appointment goes longer than one hour, the system will ask you if you need more time. You will respond CODE-TIME. You will continue to do this every 30 minutes until the passenger comes out of the appointment.

CODE-5: CLIENT PICK UP FOR NEXT LEG

#### CODE-6: CLIENT DROPPED OFF AT LOCATION

NOTE- If the appointment goes longer than one hour, the system will ask you if you need more time. You will respond CODE-TIME. You will continue to do this every 30 minutes until the passenger comes out of the appointment.

CODE-7: CLIENT PICK UP FOR NEXT LEG

#### CODE-X: CLIENT DROPPED OFF SAFELY AND TRIP COMPLETE

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\*\*\*Please note that your wait time pay is based on the timing of these text messages so be sure they are highly accurate. If you make a mistake in the timing, please correspond with a coordinator using the Boomerang Person line (704-266-6061). Drivers are no longer to text in a statement of their wait time\*\*\*\*